Q2 ISSUE 1 JUNE 2021

## On Par with DOR

The Latest Drug Overdose Reporting News and Announcements

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#### What's Happening Now?

All healthcare facilities reporting to Drug Overdose Reporting (DOR) via REDCap will need to migrate to Secure File Transport Protocol (SFTP) and the new DOR format by September 30th, 2021. Healthcare facilities will no longer be able to report to REDCap for DOR in the old format after this date and will be required to transition to reporting via SFTP in the new DOR format. TDH has contacted all remaining healthcare facilities to initiate this migration process to SFTP and to the new DOR format. If you have not responded to the communication to initiate this process, please contact TDH.Informatics@tn.gov immediately so that you will have sufficient time to complete all migration steps before September 30th, 2021. The migration steps include:

- 1. Confirming/establishing SFTP connectivity
- 2. Attending the DOR onboarding migration call
- 3. Confirming facility information
- 4. Passing DOR data quality checks
- 5. Submission of 6 consecutive weeks of error-free files (via SFTP and in the new format) in the test environment
- 6. Submission of error-free 2020 backlog (via SFTP and in the new format)
- 7. Executing a new Trading Partner Agreement (TPA)

After completing these steps, your healthcare facility will begin submitting weekly DOR data (via SFTP and in the new format) in the DOR production environment.

#### SFTP/New Format Migration Office Hours

You asked, and we listened! Every month, TDH-OIA will be hosting optional office hours for healthcare facilities to ask questions or to get technical assistance related to the migration from REDCap to SFTP and the new format. To view the monthly office hours and call-in details, please visit the TDH DOR website, <a href="here.">here.</a>

#### **Meet Our New Staff Member**



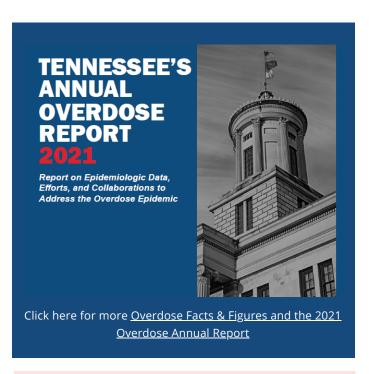
Gregory Lefancheck, MPH

Originally from Baldwinsville New York, Greg attended SUNY at Buffalo where he earned a Bachelor of Science in Biomedical Engineering and a Master of Public Health. His hobbies include playing Dungeons & Dragons with his friends, hiking, and watching scary movies. With experience in project coordination, dataset generation and management, and support services we're happy to add Greg to our team. Greg joins the State of Tennessee as a Clinical Application Coordinator for the DOR program, where he will be helping partners transition from REDCap to SFTP/new DOR Format, providing technical assistance for error resolution, and develop updated documentation for DOR.

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#### **Reporting Tips**

- When submitting files via SFTP, the naming convention MUST BE in the following format: DOR\_Trading Partner\_ID\_DateTime (DateTime format YYYY-MM-DD-HHMMSS).
- The first row of the DOR file MUST contain all of the DOR column names. You cannot have extra rows after the last record.
- Each facility within an organization MUST report a "Zero Submission Record" when there are no patient records that meet the selection criteria for drug overdose during the submission period.
- When opening the Data Validation Detail File TDH
  recommends using Notepad or Notepad ++ (as opposed to
  Microsoft Excel). This is because Microsoft Excel will change
  your file's formatting and may cause issues when resubmitting records to TDH.



#### **Useful Resources**

**DOR Manual** 

**DOR Reporting Website** 

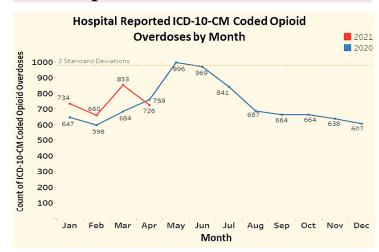
The Error Handling Guide

Reportable Diseases Rules and Regulations

# TN Department of Health

### The Market

#### Drug Overdose Reporting: Nonfatal Opioid Overdose Trends



\*This visualization represents the total number of counts of hospital-reported nonfatal ICD-10-CM coded opioid overdoses (including heroin) by month of admission (Note: The orange dotted line represents a 2 standard deviation threshold above the mean number of overdoses from the previous and current year.)

To view monthly nonfatal opioid overdose reports, navigate to <u>Hospital Reported Nonfatal Opioid Overdose</u> and select the month of interest. For more information or questions related to this report please email TDH.Analytics@tn.gov.

#### Reminders

Every week when DOR data is submitted to TDH, each record is checked to ensure it meets the TDH data quality standard for submission. When a record is submitted that does not meet the data quality standards set forth by TDH, it will generate either an error or a warning. Each record can generate one or multiple errors or warnings that will need to be corrected. If the record contains an error(s), the record can be corrected by the data submitter and re-submitted to TDH by the following week. If the record contains warnings, then the data submitter should contact TDH.Informatics@tn.gov for assistance. In the DOR Error Handling Guide, there are clear instructions on how to identify errors and warnings, how to correct these errors and warnings, and how to re-submit them to TDH.

SFTP provides secure file access, secure transfers, and management functionality over a Secure Shell (SSH) data stream between remote file systems. OlA's preferred method of authentication for SFTP is Public Key Authentication. It is a password-less authentication method that generates a personal public-private key pair. Several partners use Public Key Authentication to automate password-less login and reporting automation with TDH. Contact TDH.Informatics@tn.gov to switch from password authentication (expires every 90 days) to Public Key Authentication.

Contact the helpdesk at 615-741-1001 (Option 2) to reset your password.